MINUTES

LOCAL HUMAN RIGHTS COMMITTEE MEETING

New College Institute - Martinsville, VA February 9, 2016 – 4:00 P.M.

LHRC MEMBERS ATTENDING: Sharon Hooker, Davin Estep, Jim Potter, Sharon Shepherd and Nancy Sprinkle.

OTHERS ATTENDING: Torey Morris, Life Stages; Angie Williams, It's About Time; Inc., Kristia Mobley, and Kristine Benson, Mainstream; Terry Catoe, Family Preservation; Clarence Shelton, Love and Happiness; Mary Menefee, Mayo Residential, LLC; Mary Mack, Praises MHS; Cynthia Bradford, Community Alternatives VA,; Lewis Walton, East Mental Health; Glen Hairston, Choices Family Services LLC; Karen White, Julius White and Richard Davis, Innovative Family Services; Stephanie Bakely, Strengthening Our System, Inc.; Ashley Callahan and Rochelle Potter, Phoenix, LLC; Mark Solaria, United Support Services; Carol Harns and Nicole Scott, Support Services, Inc.; Tonya Breedlove, Another Beginning, Inc.; Shanique Marshall, ATIBA; Ricketta Ricketts, Goodwill Industries; Art McClendon, Calm Source, LLC; April Pendleton, P/C Development Center; Donna Hodges, Memorial Hospital of Martinsville; Henry Ayers, PARC Workshop; Becky Lovell, Kelly Koebel, Greg Preston, Julia Campbell, Shannon Clark and Ron Hairston, Piedmont Community Services, and Mandy Crowder, Office of Human Rights/DBHDS.

LHRC MEMBERS ABSENT: Jim Rountree

I. Call to Order - Nancy Sprinkle, Vice Chairman, called the meeting to order at 4:05 p.m. after verifying that a quorum was present.

II. Approval of the November 10, 2015 and December 2, 2015 Special Called Meeting Minutes – Nancy Sprinkle

Upon reviewing the minutes from the November 10, 2015 meeting and December 2, 2015 Special Called Meeting., Becky noted two changes as follows: (1) page 4, Family Preservation was acquired by Moline Healthcare not Providence, and (2) page 4, Nancy Sprinkle and Jim Rountree will serve as Chairman and Vice Chairman, respectfully, through 2016, not 2015. Becky will make these changes. Jim Potter made a motion to approve these minutes as presented with the noted changes. The motion received a second and a unanimous vote of approval followed.

III. Advocate's Report – Mandy Crowder

- a. Mandy reviewed the following highlights regarding major changes in the Human Rights Regulations:
 - Effective February 1, we are no longer in Region 6 but in Region 3. The regions have been realigned due to recent changes in the structure of Human Rights.
 - If you are affiliated in another region, you will no longer be required to affiliate in more than one region.

- The Piedmont Community Services LHRC will disband and will be merged with the LHRC in Danville that meets at the state hospital. All LHRCs will be based at state facilities throughout the state. The make-up of the committee will be similar to what is now required. The Danville LHRC will need to appoint another healthcare professional soon.
- All Regions will have a Regional Advocate. Region 3 does not currently have an advocate due to the retirement of Nan Neese. They are in process of filling this position.
- Affiliation will be handled through licensure. New affiliates will no longer be required to come before a LHRC committee to request affiliation.
- Affiliates will no longer be required to attend quarterly LHRC meetings. You will need to attend a meeting if you are involved in a hearing or have a need to request a "Next Friend", authorized representative, guardian, behavioral plan, restraint/seclusion request, etc.
- The Region 3 LHRC will meet quarterly at the Danville state hospital.
- After submitting your March 31 quarterly report, you will not be required to submit any further quarterly reports or annual reports; however, Mandy stressed the importance of continuing to maintain good records of anything you would have been reporting to the LHRC.
- The only time affiliates will need to call Mandy to report is when they have a very serious incident to occur. She will monitor incidents through CHRIS. You will need to continue to report all reportable incidents in the CHRIS system as you do now. This will cut down on duplicate reporting.
- Mandy will get more information at the March meeting for the advocates. She
 plans to provide training for affiliates on the new human rights procedures in
 the near future.
- There is a 60-day public comment phase for the new regulations. The comment deadline is Tuesday, February 12.
- Information regarding the proposed regulations is available on the VA Town Hall web site: http://townhall.virginia.gov/L/ViewStage.cfm?stageid=6810. Mandy made a hand out available to everyone that gives the website address and other information regarding the new regulations.
- b. Recruitment Mandy reported that we will hold off on recruitment of a consumer for this LHRC stating that there is no use in putting someone in the process of approval when the committee will disband before they could be approved. Mandy asked if any of the current LHRC committee members would be interested in continuing to serve on the committee. She is working on getting mileage reimbursement to Danville approved for anyone who is interested. After discussing the matter and reviewing the map of the different regions, one concern is the need to have local representation on the committee and another concern was the distance some people will have to travel to the Danville meeting location. Jim Potter expressed his interest in continuing to serve. Nancy Sprinkle and Davin Estep also said they may also expressed an interested in serving.
- c. There were several affiliates not attending the meeting today due to snow in areas such as Patrick County. Mandy said these people would not be penalized if weather conditions prohibited them from attending due to safety concerns.

IV. Affiliation Requests:

- a. Innovative Family Services Karen White, Chief Operating Officer for Innovative Family Services, told committee members that her company will provide Therapeutic Day Treatment and Intensive In-Home Services. They are located in Richlands and currently provide TDT services to 25 clients and Intensive In-Home services to eight individuals. Their local office is located at 61 Fayette Street in Martinsville, which is their first satellite office. They have been in business three years. They plan to hire two QMHPs to work out of their local office. Innovative Family Services will serve individuals up to age 18. They do not plan to provide services in area schools at this time but they do plan to offer school-based services in future. Their future plans also include after-school programs. Davin Estep made a motion to approve Innovative Family Services for affiliation. Sharon Hooker seconded the motion and a unanimous vote of approval followed.
- b. East Mental Health Lewis Walton explained his company's request for a revision to their Code of Conduct for their Supportive Strength-Based Skill Training program. East Mental Health presented their revised Code of Conduct for Mental Health Skills Building Clients form that clients will sign acknowledging that they could be suspended from the program due to being non-compliant with the Code of Conduct. Clients also have the right to an appeal process before being suspended. Sharon Shepherd made a motion to approve East Mental Health's Code of Conduct revision. Sharon Hooker seconded the motion and a unanimous vote of approval followed.

V. Other:

a. Affiliate reports:

Piedmont Community Services – Ron Hairston reported that PCS had one complaint involving a client not being satisfied with the amount of personal time they received during an appointment. This incident is currently being investigated.

Memorial Hospital of Martinsville – Donna Hodges reported that she had no incidents to report.

Family Preservations Services – Terry Catoe had nothing to report.

Mainstream – Kristia Mobley reported that they are now serving one client.

Calm Source, LLC - Art McClendon had nothing to report.

Goodwill Industries – Recketta Ricketts reported that they had three incidents during the quarter and there was not abuse/neglect founded. They are serving 38 clients.

ATIBA – Shanique Marshall reported that they serve 14 clients and had no complaints.

Love and Happiness – Clarence Shelton had nothing to report.

Mayo Residential – Mary Menefee reported that they had no incidents.

Piedmont Community Services – Kelly Koebel reported that they are adding Laurel Park Middle School as a site for TDT services.

Praises – Mary Mack had nothing to report.

Community Alternatives – Cindy Bradford reported that they had three hospitalizations and all of three clients involved have been released and are doing well.

It's About Time – Angie Williams had nothing to report.

Strengthening Our System, Inc. – Stephanie Bakely reported that they had one incident that involved an issue with services and possible Medicaid fraud. This has been resolved.

Phoenix, Inc. – Ashley Callahan had nothing to report.

United Support Services - Mark Solaria had nothing to report.

Another Beginning, Inc. – Tonya Breedlove had nothing to report.

Support Systems, Inc. – Carol Harns had nothing to report.

Life Stages, Inc. – Torry Morris had nothing to report.

Choice Family Services – Glen Hairston had nothing to report.

PARC Workshop – Henry Ayers had nothing to report.

East Mental Health – Lewis Walton had nothing to report.

Patrick County Development Center – April Pendleton had nothing to report.

VI. Public Comments – None

VII. Upcoming 2016 LHRC Meeting Dates:

The last PCS LHRC meeting will be May 10, 2016, 4:00 pm, at New College Institute, Room 303. The Annual Appreciation Dinner will take place at Rania's Restaurant immediately following the meeting. All the affiliates were invited to attend. The dinner is "Dutch treat" for the affiliates. Please let Becky know if you plan to attend so we can make sure we have enough seating.

Respectfully submitted by:	
Becky Lovell	